

JOB DRIVE DETAILS ON 10th JULY 2024	
Recruiting Organization Name	(mPokket)
Job Role	DIGITAL CUSTOMER SPECIALIST
Job Location	Kolkata
Total Number of Openings	250
Qualification	12 th pass or Graduate
Experience	0-3 years of prior work-experience in the field or on a related area, Prior work-experience in a BPO / Contact Centre (Voice Process – Outbound and Inbound ‘preferred’). Fresher can also apply.
Min. & Max. Age	18 - 32
Salary	CTC: INR 14,000 per month to INR 18,000 per month (inclusive of PF and ESI benefits)
Documents Need	All education documents & Aadhaar Card would be verified with original documents.
PF + ESI	Yes
Facilities	Other Compensation Benefits: Individual Performance based Incentives
Spl. Criteria	Should be ‘Fluent’ in English and/or Hindi.
Shift Timing	Office Timing: 8 AM to 9 PM, Flexible / Comfortable to work-in ‘Rotational Shifts’ (9-hour ‘shift’ pattern)
Interview Location	Present Interview Address – P – 5, Kasba Industrial Estate Phase – III, Kolkata – 700107 (Landmark- Gate no. 4, opposite Bank of Maharashtra)
Carry the following Documents	CV with Formal Dress
Date of Interview	10 th July, 2024 (11:00 am to 6:00 pm)
Contact Person	Jaydeep Roy 8276042626/ 8276042424 Prakash Majumder 8910103726
Google Link	https://forms.gle/zTvFCU54jaWc8YS17